

SECURITY NOTICE



Security Notice

determined that an unauthorized third-party gained access to a portion of our computer system. Based on our investigation, we believe they had access from January 29, 2022, to February 6, 2022. Once we identified the data that may have been affected, we promptly engaged a data review firm to determine what information was in those files. We received those results on August 4, 2022. And we are now providing you this notice to give you information on what happened and what we are doing in response.

WHAT HAPPENED

We determined that the unauthorized third-party gained access to a limited number of individuals' personal information, which may include some combination of their full name, date of birth, contact information, government identification (such as Social Security or driver's license number), limited medical details, and financial information (such as bank account and routing number).

WHAT WE ARE DOING

We hired third-party experts to address this situation, perform an investigation into the unauthorized activity, and further secure our systems to protect our customers'

information. We are also working directly notifying individuals we know are affected.

WHAT YOU CAN DO

We encourage individuals to (1) remain vigilant for unauthorized financial activity by reviewing their account statements and free credit reports, (2) consider placing a fraud alert or security freeze on their credit file, and (3) report any suspicious activity to law enforcement. You can also find additional steps at www.IdentityTheft.gov/DataBreach.

FOR MORE INFORMATION

Our customers and their personal information are important to us. To address questions you may have, we have set up the following dedicated toll-free number [\(866\)252-4401](tel:8662524401). Thank you for your understanding and patience.

STORE LOCATOR

Please use the company [Store Locator](#) to find the nearest Cash Express Store closest to you.



Cash Express, LLC,
345 S. Jefferson Ave.,
Ste. 300
Cookeville, TN 38501
Corporate Office: 931-
520-8662
Contact your nearest
store: 1-888-899-0399

in

Flex Loans
Payday Loans
Installment Loans
Title Loans
Check Cashing
Pawn Loans
Cash For Gold
Financial Literacy

Cash Express In The Community
Employment Application
Dispute Resolution
Customer Feedback
Store Locator
Contact
Accessibility Statement
Privacy Policy
Terms & Conditions
Affordable Care Act –
Transparency in Coverage
Sitemap
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